

Chatbots: Your New Team Training Assistant



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Chatbots Aren't New

They've been around for a long time

ONLINE NOW

Hi! A live, real person is available 24/7 at no obligation. Live Chat is secure, free and easy. Start whenever you are ready.

Start Chat

Shenderovich, Shenderovich & Fishman
Chatting with Colin

02 Aug Wednesday

Hello. Welcome to Shenderovich, Shenderovich & Fishman! I am a Live Person here to help. 03:21pm

I have a question 03:21pm

Sure. How may I help you? 03:21pm

how do you handle TBI cases? 03:22pm

Give me a moment, please to check. 03:23pm

I appreciate your patience. I'd like to connect you with our legal representative who can answer this. May I please have your name and phone number? 03:23pm

Type your message...

Powered By ApexChat

Hello. Welcome to Edgar Snyder & Associates. Hablamos Español. I am a Live Person here to help.

Free Consultation I have a question Other

Free Consultation I have a question Other

Hello. Welcome to Parnali Law Firm, LLC! Hablamos Español. I am a Live Person here to help.

Free Consultation I have a question Other



Benefits of Chatbots in Law Firms

Chatbots can provide numerous benefits for law firms. They can be used to automate parts of the intake processes, answer frequently asked questions, provide basic legal information, and schedule appointments. This reduces the workload for attorneys and staff while providing clients with quick answers.



There Are Many Uses for Chatbots

LET'S TALK ABOUT ONE YOU CAN EASILY
APPLY!



FOCUS FOR TODAY

Team Support Bot

Question from caller

"How do I obtain my VA documents online?"

This is a typical question we might get from a VA prospect, but doesn't really tell us they're interested in working with a lawyer





What Are The
Options?

Using Chatbots for Internal Support



24/7 AVAILABILITY

Chatbots can be available 24/7 to answer simple questions, while employees go home at 5pm.



NO SICK DAYS

Chatbots don't get sick and can work every single day without breaks.



INSTANT RESPONSE

Chatbots can provide instant answers without making employees stop their work.

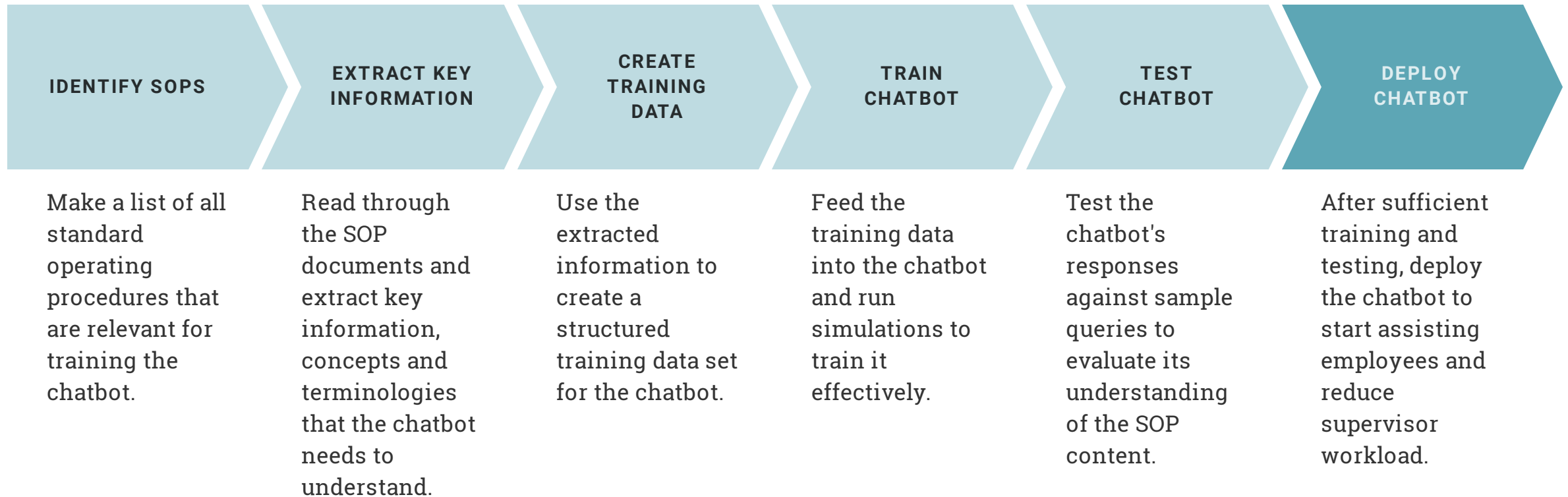


UNLIMITED PATIENCE

Chatbots can patiently answer the same questions over and over without getting annoyed.

BY IMPLEMENTING CHATBOTS, COMPANIES CAN PROVIDE BETTER INTERNAL SUPPORT TO EMPLOYEES WITHOUT OVERBURDENING MANAGERS.

Train Chatbot on SOPs



AI & Humans Working Together



What Do You Need to Start?

1

CHATBOT TOOL

2

OPENAI API KEY

3

WEBSITE XML SITEMAP

4

SUPPORT DOCUMENTS

5

STANDARD OPERATING PROCEDURES



Dashboard

Bots

Team

Account

API

< Back



AI Conference Training Bot

2023-08-07 Private GPT-3.5 English Default prompt Edit

Ready

Chat

Logs

Reports

Widget Embed

Sharing & API

2 Sources

1386 Indexed pages

1 Questions

Sources



Sitemap 1385 Pages
https://www.hillandponton.com/sitemap_index.xml



Document 1 Pages
Steps to Make Document Ready for Review

Ready

- Chat
- Logs
- Reports

- Widget Embed
- Sharing & API

Prompt Edit

1 Indexed pages

0 Questions

2

Share Links

You can share the following public links for people to interact with your bot if it is public.

Chat Page

Q/A Page

API Documentation

You can find the full [DocsBot API documentation here](#). You will use the Team ID and Bot ID APIs for this bot.

3

Test Bot

This is a test bot for LawOps

What can I help you with?

Is Test Bot suitable for law firms?

What are the benefits of using Test Bot?

How does Test Bot work?

4

Powered by DocsBot

[Create your own!](#)



Prompts You Can Use to Improve

Make your bot smarter by providing prompts to understand your business. Here are some examples to borrow.

- **TALK LIKE YOU'RE PART OF THE TEAM**

When talking about LAW FIRM as a company, say things like "At LAW FIRM, we" instead of "At LAW FIRM, they" to make it sound like someone from the company is answering the question instead of a third party.

- **NOT PROVIDING LEGAL ADVICE**

Remember, this is for informational purposes only and is not legal advice. Be sure to restate that within each conversation to remind people.


HELP YOUR TEAM SUCCEED


Build Your Own **Support Bot.**




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 <https://www.docsbot.ai/?via=g70mbqpo9net3slkhx62>

